Privacy & Cookie Policy

Part 1: Privacy Policy

1. Who We Are
CTS Group Limited we respect your privacy and are committed to protecting your personal data. This privacy policy explains how we collect, use, and safeguard your information when you visit our website.

2. Information We Collect
We may collect and process the following data about you:

- Identity & Contact Data: Name, email address, phone number, or postal address if you fill out a form or contact us.
- Technical Data: IP address, browser type, time zone, and device information gathered automatically via cookies and analytics.
- Usage Data: Information about how you use our website and services.

3. How We Use Your Information
We use your data only for clear, lawful purposes:

- To provide and maintain our website and services.
- To reply to your questions or customer support requests.
- To improve our website performance using analytics.

4. Sharing Your Data
We do not sell your personal data. We only share information with trusted third parties who help us run our website (such as hosting providers or analytics tools), and only when they agree to keep your data secure.

5. Your Rights
Under data protection laws, you have the right to:

- Access, update, or delete the personal data we hold about you.
- Withdraw your consent at any time.

Part 2: Cookie Policy

1. What Are Cookies
Cookies are small text files placed on your computer or mobile device when you visit a website. They help the website work properly and remember your preferences.

2. Types of Cookies We Use
- Strictly Necessary Cookies: Essential for the website to function securely and load properly.
- Analytics/Performance Cookies: Collect anonymous information on how visitors use our site so we can improve it.
- Functional Cookies: Remember choices you make to give you a better, personalized experience.

3. How to Manage Cookies
You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly.

Contact Us
If you have any questions about this policy or your personal data, please contact us at:

- Email: sales@ctsgroupltd.com
- Address: Unit 18, Hartley Business Park, Selborne Road, Alton, Hampshire. GU34 3HD UK

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